

Connect Stripe to receive payments

Connect the community's Stripe account to collect offerings, event and catechism payments online, then check balance and payouts.

10 min · Available · 2026-09-27

Before you begin

- ✓ You need the Configure donation payments permission.
- ✓ Have ready the legal representative's ID document, the IBAN and the organisation's tax ID.

1

STEP 1 OF 5 · 30 S

Open Payments

Open **Settings** → **Payments**. Until Stripe is connected, the **Stripe connection** card shows the status "not connected" and the **Connect with Stripe** button, also found at the top of the page.

Connecting is free and takes a few minutes: payments go straight to the community's bank account.

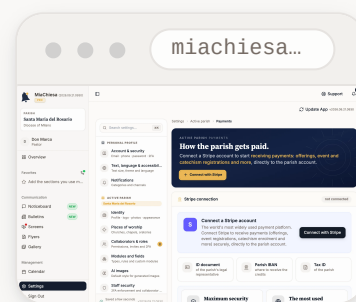


Fig. 1 Connect with Stripe starts linking the account.

2

STEP 2 OF 5 · 2 MIN

Get the details ready

Below the button you see what you need: the legal representative's **ID document**, the **IBAN** that receives payouts and the organisation's **Tax ID**. Keep them at hand before you start.

Bank details stay with Stripe

MiaChiesa does not store bank details: Stripe manages and safeguards them directly.

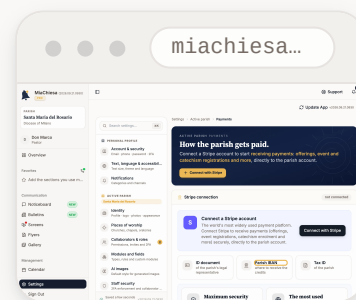


Fig. 2 Prepare ID, IBAN and tax ID before connecting Stripe.

3

STEP 3 OF 5 · 5 MIN

Complete the connection on Stripe

Select **Connect with Stripe**: Stripe's secure process opens. Enter the requested details; when you finish you come back to **Payments**.

When everything is in order the card shows **Stripe account connected** with the **Active** status, and **Receive payments** and **Bank credits** are active. If Stripe still needs details you see **Configuration in progress**: use **Continue on Stripe**. With **Verification in progress** there is nothing to do.

Pastoral unit

In a pastoral unit each parish collects with its own Stripe account: pick the parish in "Settings of" and connect it; two parishes can have two different Stripe accounts. In Merged mode, for the unit's GrEst and after-school you then choose the Collecting parish; for catechism the group's Hosting parish counts.

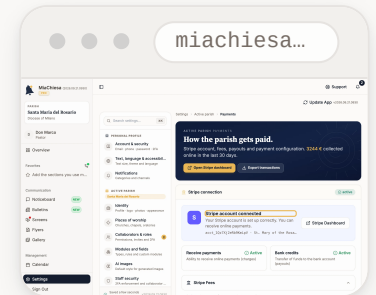


Fig. 3 Stripe account connected confirms you can receive online payments.

4

STEP 4 OF 5 · 1 MIN

Check balance and payouts

The **Payouts and balance** card shows the available balance, amounts in transit, what was paid out in the last 30 days and the payout IBAN. **Export transactions** downloads the list of transactions.

IBAN and cadence are changed on Stripe: use **Change IBAN on Stripe** or **Payout frequency**, or **Open Stripe dashboard** at the top. You can now set up donations and event and catechism payments in the tabs at the bottom of the page.

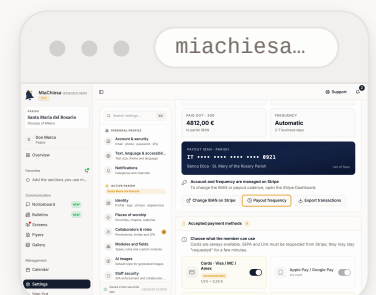


Fig. 4 Payouts and balance sums up what reaches the account.

Know the fees

Every online payment has two fees. Stripe's is shown on the account card when you open **Stripe Fees**: 1.5% + €0.25 for European cards and 2.5% + €0.25 for non-EU cards. It does not depend on the MiaChiesa plan.

The MiaChiesa fee depends on the plan: 5% with Base, 3% with Essentials, 1.5% with Pro, 0% with Max. In a Merged pastoral unit the unit's plan applies to the payments of all its parishes.

What you have achieved

- ✓ The community's Stripe account is connected and active.
- ✓ You can receive online payments and set up donations, events and catechism.

Troubleshooting

I see "Configuration in progress"



Stripe needs more details. Select Continue on Stripe and complete the remaining steps.

I see "Limited account"



Stripe asks for a verification. Select Complete verification and send what is missing.

I see "Error connecting to Stripe"



The connection did not start. Try again in a moment.

I can't see the Donations and Events tabs



They appear only when Stripe is connected and active.