

Follow your child's catechism path

From the child's page see meetings and attendance, read the catechist's messages, manage the fee and ask for a group change.

3 min · Available · 2026-09-26

Before you begin

- ✓ Sign in with the account of the parent who enrolled the child.
- ✓ The child must be enrolled in a catechism group.

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Open your child's page

Open **Catechism** in the app and select your child. At the top you see the group, the catechist and **Attendance**, with the percentage and the meetings attended; **Add to calendar** saves the next meeting. **Upcoming meetings** lists the dates.

An absence coming up?

Use Report an absence next to the upcoming meetings: the dedicated guide explains how.

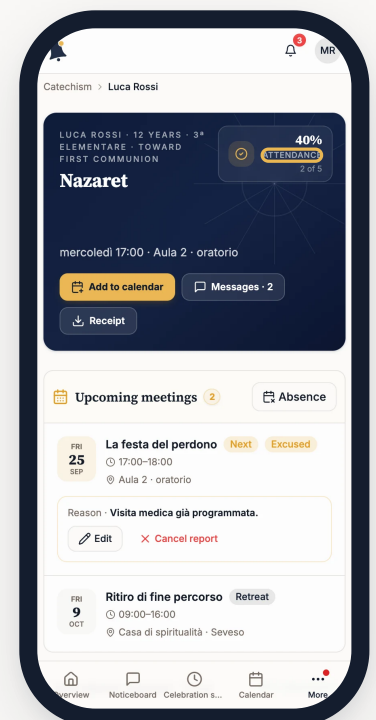


Fig. 1 Attendance shows how many meetings were attended.

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Read messages and materials

The **Messages** button takes you to **Messages and materials**: here are the catechist's messages, with attachments to open. Further up, the attendance register shows attendance and absences meeting by meeting.

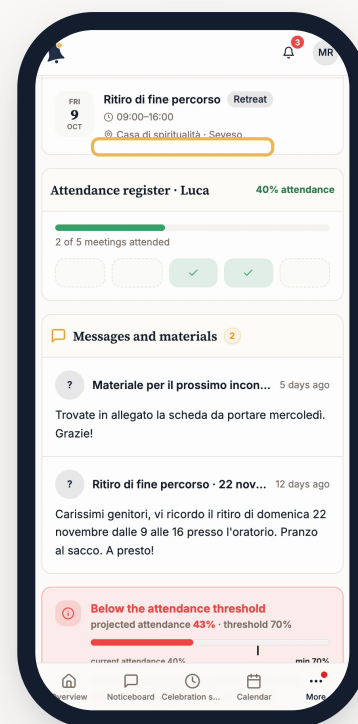


Fig. 2 The latest messages are at the top.

3

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Fee and refund request

In **Fee** you see the amount and its status; if you paid by card you can use **Download receipt**. If the fee is still due, **Fee payment** appears with **Pay now**, or the notice **Confirmation first, then the fee** if the community still has to confirm the enrolment.

To ask for a paid fee back select **Ask for a refund**, explain why and select **Send the request: Request sent to the parish** appears. Refunds are not automatic: the community decides.

Missing documents

If the community requires a document, such as the baptism certificate, and you have not uploaded it yet, Missing documents appears: choose the file and select Upload.

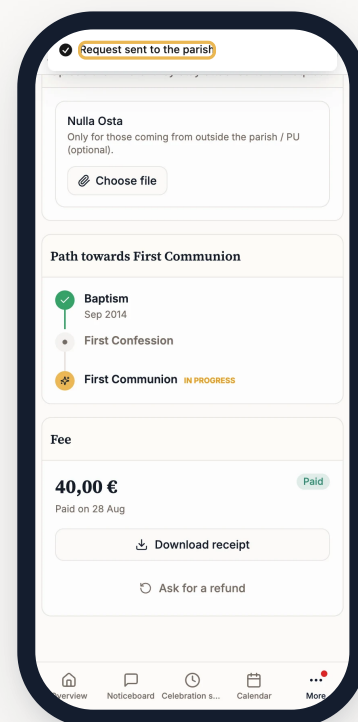


Fig. 3 The request goes to the community, which replies.

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Ask to change group

While the year's enrolment is open, **Change group** opens **Request a group change**. Choose the **New group**, add a **Reason (optional)** and select **Send request**. Until the leaders decide, the button reads **Request pending**.

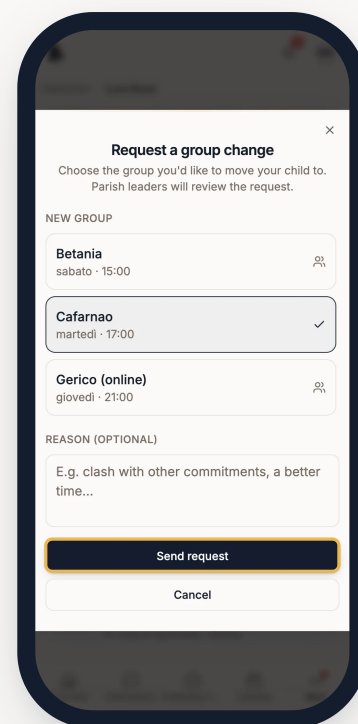
The screenshot shows a mobile app interface for requesting a group change. At the top, there's a title 'Request a group change' with a close button (X). Below it, a subtitle says 'Choose the group you'd like to move your child to. Parish leaders will review the request.' The main section is titled 'NEW GROUP' and contains three options: 'Betania' (sabato - 15:00) with a person icon, 'Cafarnao' (martedì - 17:00) which is selected with a checkmark, and 'Gerico (online)' (giovedì - 21:00) with a person icon. Below this is a section titled 'REASON (OPTIONAL)' with a text input field containing 'E.g. clash with other commitments, a better time...'. At the bottom, there are two buttons: 'Send request' (highlighted with a yellow border) and 'Cancel'.

Fig. 4 The leaders review the request.

What you have achieved

- ✓ You know when the meetings are and how attendance is going.
- ✓ You have read the catechist's messages and handled the fee, a refund or a group change.

Troubleshooting

I can't see Change group



It appears only while the year's enrolment is open and if the community lets families choose the group directly.

I see "There are no other groups available right now."



No other group is taking enrolments now: ask the catechist.

I see "The request could not be sent."



The refund request did not go out: try again later.

I see "Receipt not available right now."



Try again later or ask the community office for the receipt.