

# Resolve a Google Calendar conflict

Compare two versions of an appointment, choose the source and verify the result.

6 min · Integrations module active · 2026-09-21

## Before you begin

- ✓ Google Calendar must be configured for pull or two-way sync.
- ✓ Check the actual appointment in both MiaChiesa and Google Calendar before choosing.

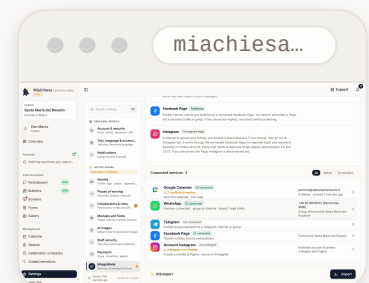
1

STEP 1 OF 4 · 1 MIN

## Recognise the conflict

Open Settings > Integrations. The Google Calendar row shows a conflict count when the same appointment changed in both calendars.

A conflict needs a choice. Starting another sync does not decide which version is correct and does not replace checking the data.



**Fig. 1** The warning identifies an appointment that needs a choice between two versions.

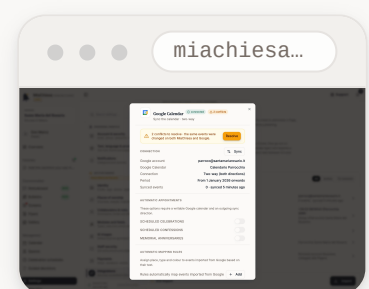
2

STEP 2 OF 4 · 1 MIN

## Open the comparison

Open the Google Calendar row and select Resolve in the banner. If several conflicts exist, the panel opens the first one; return to the list afterwards to inspect the others.

Before choosing, also open the actual appointment in both calendars. The comparison shows the copy recorded when the conflict was detected and may be older than a later edit.



**Fig. 2** Resolve opens the first conflict comparison without making a choice yet.

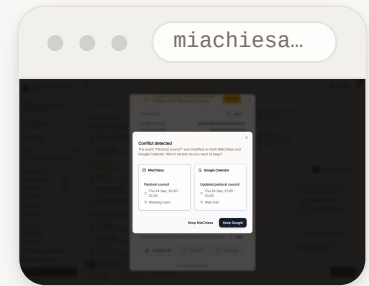
3

STEP 3 OF 4 · 2 MIN

## Compare both versions

The window places MiaChiesa beside Google Calendar. Compare title, date, start and end time, and place; if information is not shown, check it in the original appointment.

Do not choose based on the calendar you use most often. Choose the entry containing the information that must remain in both calendars.



**Fig. 3** The figure shows the prepared comparison. It does not select Keep MiaChiesa or Keep Google and does not resolve the conflict.

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STEP 4 OF 4 · 2 MIN

## Choose and verify

Select Keep MiaChiesa to use the current MiaChiesa appointment for supported Google calendar fields. Select Keep Google to apply the title, date, times and place from the Google copy stored with the conflict to MiaChiesa.

Both buttons act immediately and do not open a second confirmation. After the success message, verify that the conflict has disappeared and recheck the appointment in both calendars. With Keep Google, the description is not copied and the place may need correction in the MiaChiesa appointment.

## What you have achieved

- ✓ You chose the version to keep after checking both actual appointments.
- ✓ You verified that the conflict disappeared and that title, date, times and place are correct.

## Troubleshooting

### The comparison does not show the latest edit



Close the window and inspect both appointments directly. The comparison preserves the copy recorded when the conflict was detected; choose only after identifying the correct version.