

Check screen status

Identify an offline display, open its details and check synchronization and cache autonomy.

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Before you begin

- ✓ You need the Manage screens permission to open device details.

1 STEP 1 OF 3 · 2 MIN

Recognize the warning

In Screens check the online and offline summary. The Schermo Sacrestia offline banner identifies the device to inspect.

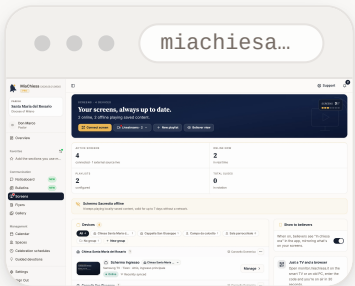


Fig. 1 The banner highlights the offline screen that continues using local content.

2 STEP 2 OF 3 · 2 MIN

Open the device

Open Schermo Sacrestia and check the Offline · cache badge together with its preview and queue.

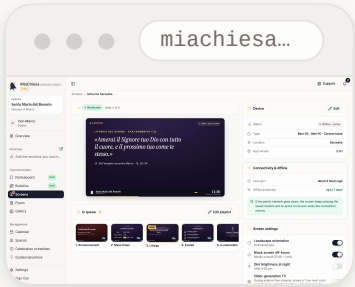


Fig. 2 The detail confirms Offline · cache and shows the available content.

3

STEP 3 OF 3 · 2 MIN

Check the cache

Scroll to Connectivity & offline. Last sync shows the latest contact; Offline autonomy gives the stated limit for content already saved.

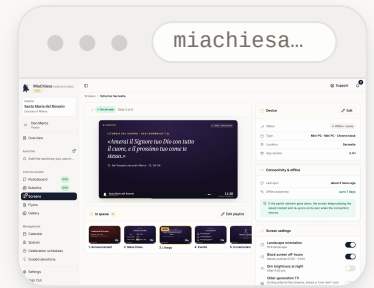


Fig. 3 The card shows the last sync and up to 7 days of offline autonomy; it does not confirm that the network has returned.

What you have achieved

- ✓ You can distinguish offline status and read synchronization and cache details.

Troubleshooting

The screen remains offline



Check the device network; the page says saved content keeps playing and sync resumes when the connection returns.