

# Turn on two-step verification

Protect your account: after the password MiaChiesa asks for a code from the authenticator app on your phone.

4 min · Available · 2026-09-26

## Before you begin

- ✓ Install an authenticator app on your phone, such as Google Authenticator, Microsoft Authenticator or Authy.

### 1 STEP 1 OF 4 · 30 S

## Open Account & security

Open **Settings** → **Account & security**; in the faithful's app it is the same item under **Settings**. In the **Security · 2FA and password** card turn on the **Two-factor authentication (2FA)** switch.

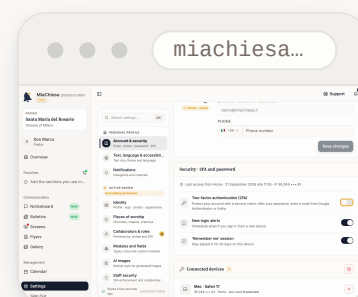


Fig. 1 The 2FA switch starts the setup.

### 2 STEP 2 OF 4 · 2 MIN

## Link the authenticator app

**Set Up Two-Factor Authentication** opens. On a computer scan the QR code with the authenticator app; on a phone copy the code shown and enter it manually in the app.

Type the 6-digit code the app generates and select **Verify: Authenticator app configured** appears.

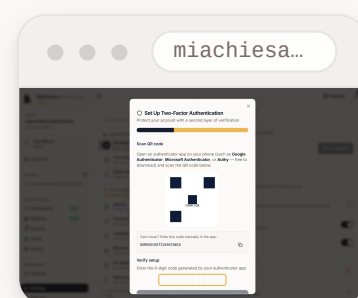


Fig. 2 The 6-digit code confirms the app is linked.

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STEP 3 OF 4 • 1 MIN

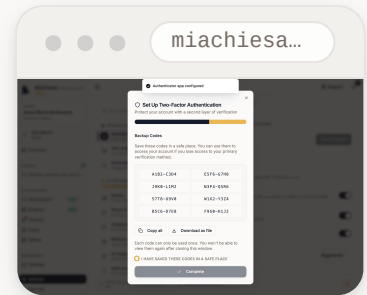
## Save the backup codes

In the **Backup Codes** step use **Copy all** or **Download as file** and keep them somewhere safe: they let you sign in if you lose your phone. Each code works once.

Tick **I have saved these codes in a safe place** and select **Complete**.

### You see them only once

After closing the window the codes can no longer be viewed. If you lose them, use Regenerate in the Security card to create new ones.



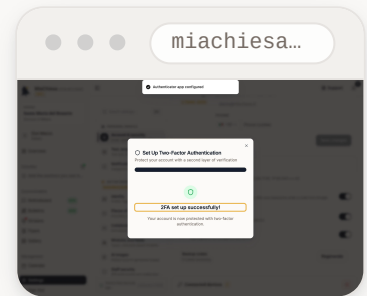
**Fig. 3** Without the tick Complete stays disabled.

4

STEP 4 OF 4 • 30 S

## Check it is on

**2FA set up successfully!** appears and the switch stays on. From your next sign-in, after the password you will be asked for the app's code.



**Fig. 4** Two-step verification is active on your account.

## What you have achieved

- ✓ Your account requires the password and the authenticator app code.
- ✓ You have backup codes to sign in even without your phone.

## Troubleshooting

### I see "Invalid code. Please try again."



Enter the code the app shows right now and select Verify again.

### **Complete stays disabled**



First tick "I have saved these codes in a safe place".

### **I lost my phone**



Sign in with one of the backup codes, then set up the app again.

### **I have few backup codes left**



In Security · 2FA and password use Regenerate: the previous codes stop working.