

Sign out or close your account

Sign out of a device or permanently close your MiaChiesa account, knowing first what it means.

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Before you begin

- ✓ Sign in with the account you want to close.

1

STEP 1 OF 4 · 30 S

Open the danger zone

In **Settings** open **Sign out or close account** (on a phone, from the section picker at the top of the page). You'll find two actions: **Log out** and **Close account**, each with its own confirmation.

If you're on the staff

In the staff settings the same section also has **Leave parish**, to give up your role without closing the account.

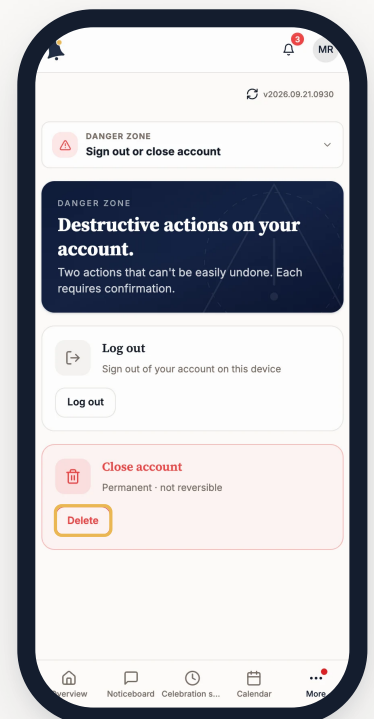


Fig. 1 Close account is red because it can't be undone.

2

STEP 2 OF 4 · 30 S

Sign out of this device

Select **Log out** and confirm in **Log out?**. You sign out of this device only: the account stays and you can sign back in anytime.

To sign out of every device use **Sign out everywhere** in **Account & security** instead.

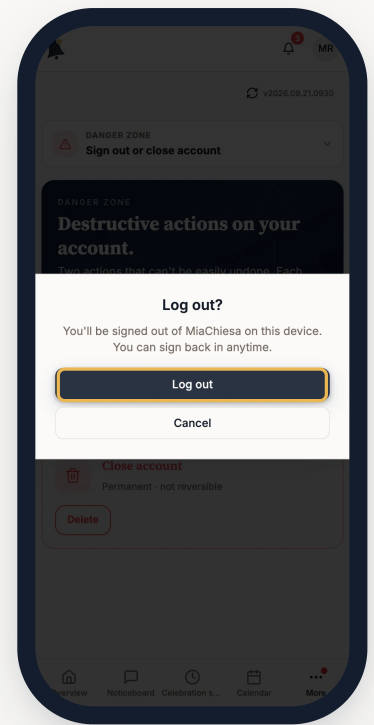


Fig. 2 Log out deletes nothing.

3

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Read what closing means

In **Close account** select **Delete**. The **Close your account?** dialog lists the consequences under **What this means**: you lose access to the communities and their tools, roles and delegations are revoked, your personal profile data is deleted, while content you created stays with the community.

Permanent action

Closing can't be undone. If you only want to stop receiving notifications, change your notification preferences.

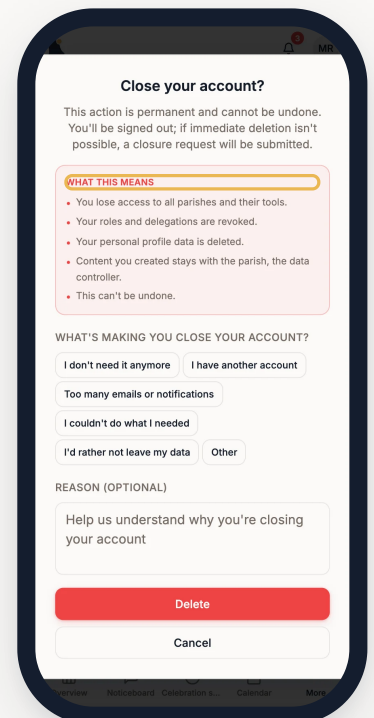


Fig. 3 Read the consequences before confirming.

4

STEP 4 OF 4 · 30 S

Confirm closing

If you like, pick a reason in **What's making you close your account?** and write in **Reason (optional)**. Select **Delete** to confirm: you're signed out.

Account deleted appears, or **Deletion request sent** if immediate deletion isn't possible: in that case the card shows the request date and "awaiting confirmation".

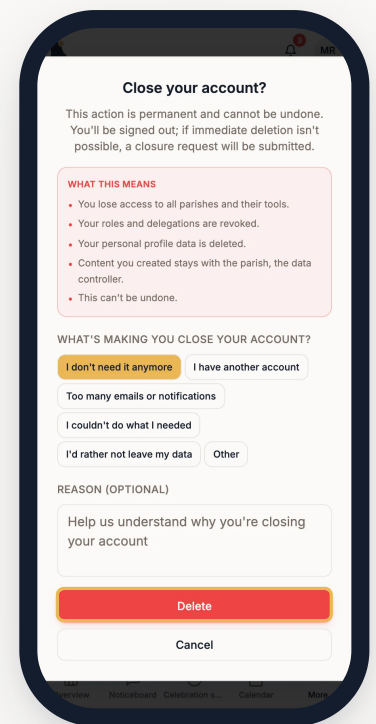


Fig. 4 The reason is optional; Delete confirms the closure.

What you have achieved

- ✓ You're signed out of this device, or your account is closed or being closed.

Troubleshooting

I see "Request already sent"



You already have a deletion request in progress: there's no need to send another.

I see "Couldn't complete the action. Please try again."



Closing didn't go through: try again later.

I selected Log out: does my account still exist?



Yes. Log out only ends the session on this device; sign in again with the same credentials.