

Group limits

How many groups your plan allows and how each group's monthly counters for appointments, notices and events work.

6 min · Base 2 groups, Essentials 4, Pro 7, Max unlimited · 2026-09-25

Before you begin

- ✓ Sign in to the dashboard with access that allows you to view groups.
- ✓ Check the active community or pastoral unit: groups and their plan belong to that space.

SECTION 1

How many groups you can create

The number of groups depends on the community's or pastoral unit's plan: **Base 2**, **Essentials 4**, **Pro 7**, **Max unlimited**. It is not a monthly limit: it counts existing groups.

In **Groups & Associations**, the **Parish groups** indicator in the header shows how many groups you have against the limit, for example "3/4". Select it to open the details with the usage and how many entries you can still add.

Catechism groups have a separate count, shown in the **Catechism groups** row of **Settings > Plan & usage**.

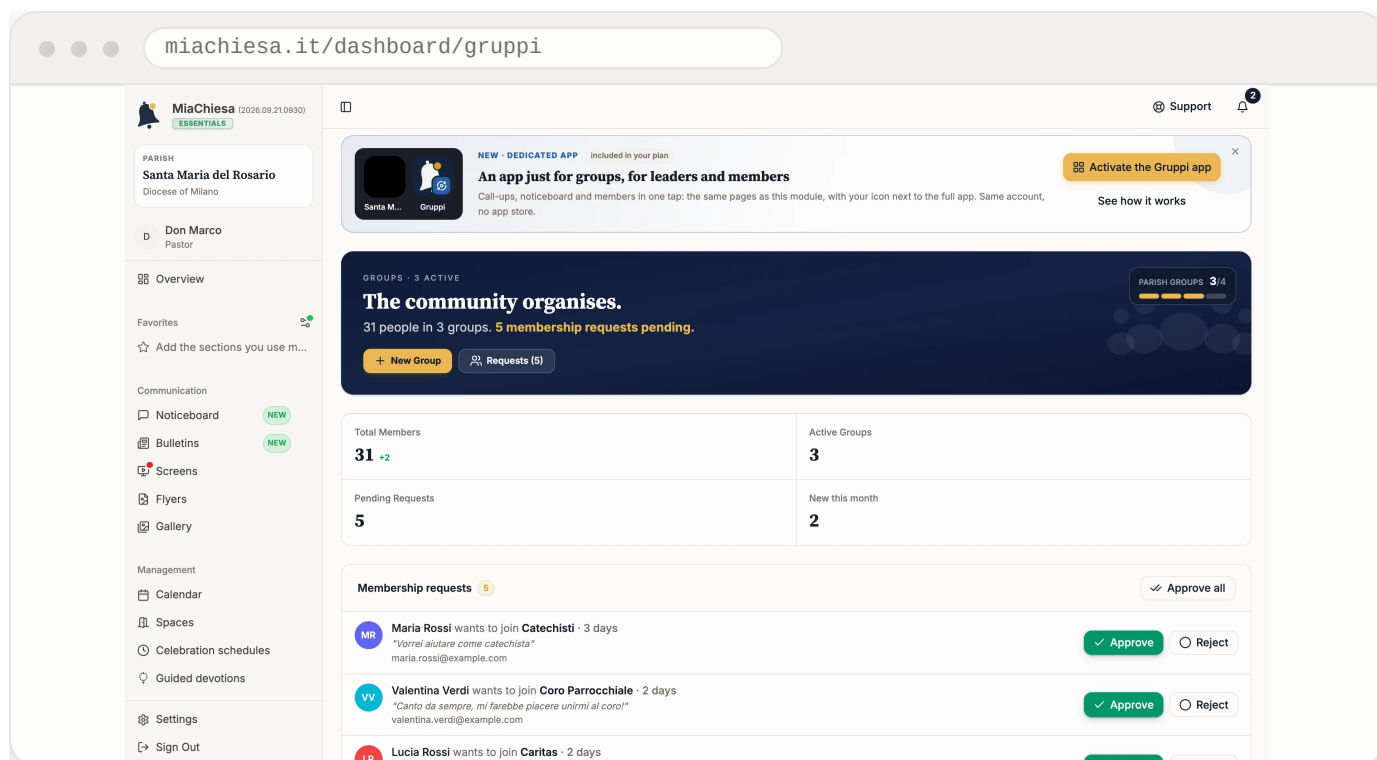


Fig. 1 The indicator in the Groups header shows existing groups against the plan's limit.

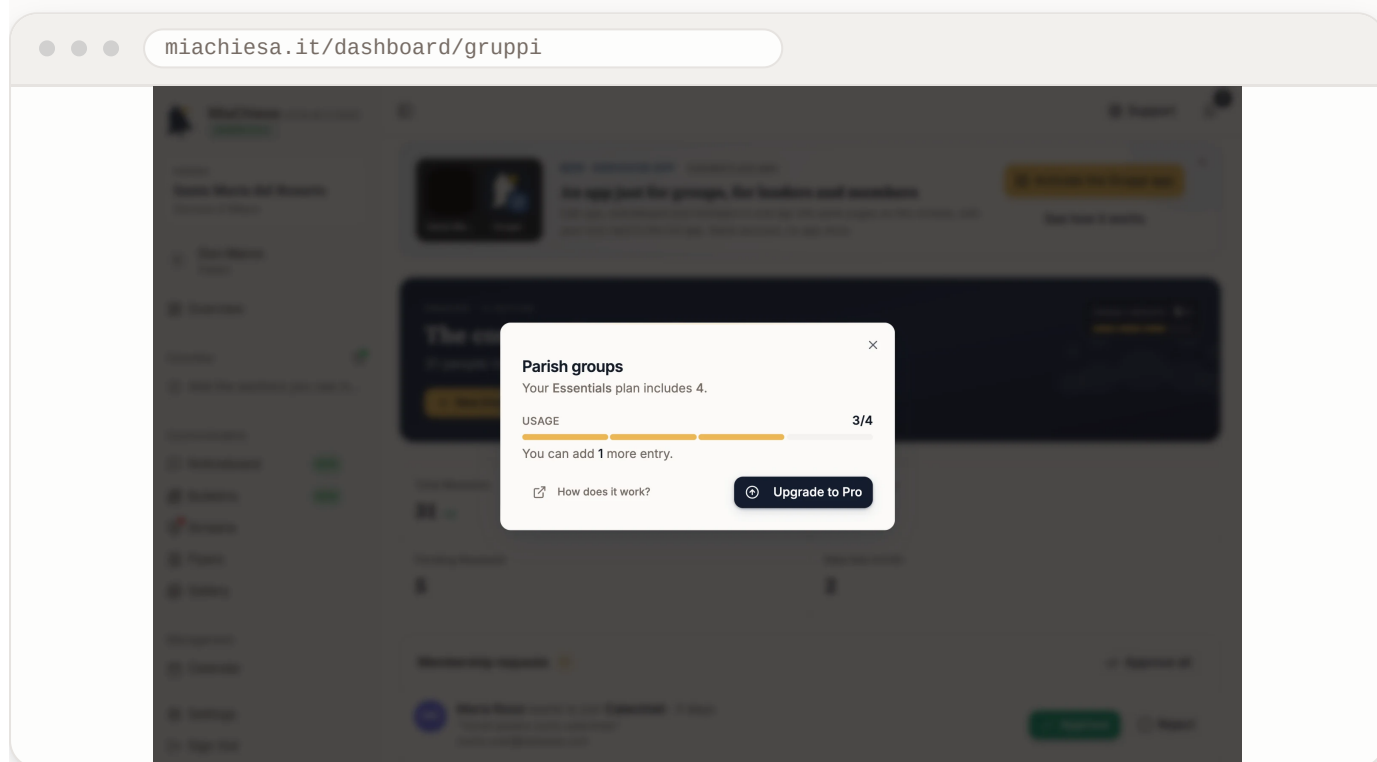


Fig. 2 The details show how many groups the plan includes and how many more you can create.

SECTION 2

When you have reached the number of groups

If you already have all the groups your plan allows, **Create Group** in the last step of the wizard does not create the group and opens the limit window with the available solutions. Saving also refuses a group over the limit, for example when another collaborator has just created one.

To create a new group you can archive or delete a group you no longer need, or move to a plan with more groups.

SECTION 3

Each group’s monthly counters

Each group has **its own monthly counters** for calendar appointments, notices and events. What the group creates does not use up the community’s or pastoral unit’s counters, and vice versa.

Each group’s limits are the same as the community’s or pastoral unit’s plan: when the plan goes up, every group’s limits go up too. The group’s appointments count with the same rules as the community’s: an open-ended recurring series, such as the weekly meeting, takes 1 place per month.

Limits by plan

Plan	Groups	Appointments per month per group	Notices per month per group	Events per month per group
Base	2	5	4	2
Essentials	4	10	7	4
Pro	7	15	12	7
Max	Unlimited	Unlimited	Unlimited	Unlimited

Extra packs are for the community only

Extra packs and purchased places apply to the community or pastoral unit, not to groups. To raise a group’s limits you need a higher plan.

Compare plans

SECTION 4

When a group runs out for the month

In the group's **Calendar** or **Board**, a usage count appears as the group nears its limit. At the limit, a "limit reached" message replaces the create button, with a note: the group has the limits of the community's plan and a higher plan raises them.

If the limit is reached while saving, an informational group window explains when the count resets; close it with **Got it**. No packs can be bought from there.

SECTION 5

The group's regular meeting

If you enter the meeting's day, time and frequency (**Weekly**, **Every two weeks** or **Monthly**) when creating the group, MiaChiesa creates an open-ended recurring appointment in the group's calendar. It takes 1 place per month on the group's counter, not on the community's.

If the group has already used all its appointments for the month, the group is still created and a warning appears: the meeting is not in the calendar. You can add it later from the group's **Settings** tab, **Regular meeting** section.

SECTION 6

Frequently asked questions

Do a group's notices reduce the community's?



No. Each group has its own monthly notices counter, with the same limit as the community's or pastoral unit's plan.

Can I buy an extra pack for a single group?



No. Extra packs apply only to the community or pastoral unit; group limits go up with the plan.

Does the weekly meeting free its place on the 1st of the month?



No. An open-ended series that also falls in the new month is counted again straight away: to free the place you need to give it an end date or delete it.

What you have achieved

- ✓ You know how many groups the active plan allows and where to check it.
- ✓ You know that each group has its own monthly counters, with the plan's limits and no extra packs.

Troubleshooting

Create Group opens the limit window



The community already has all the groups its plan allows. Archive or delete a group you no longer use, or move to a plan with more groups.

The group was created but the meeting is not in the calendar



The group had used all its appointments for the month or the meeting was not saved. Open the group's Settings, check Regular meeting and save again when the counter allows it.